



<u>PARENTS NAME</u>	<u>AGE</u>	<u>CHILDS NAME</u>	<u>AGE</u>	<u>TIME AT AMBER FAMILY</u>	<u>SETTING</u>
Joanne Jones	18	Charlie	8 Months	12 weeks	Amber House

What did you think about the staff's general approach to supporting you throughout your placement?

Joanne said the staff were welcoming, nice and supportive

What did you find most useful during your placement? E.g. groups, direct work etc.

Joanne said she thought the courses were the most useful as she learned a lot from them, especially the Gateway Course

Did your Key Worker represent you competently? Please give examples.

Joanne said her Key Worker was supportive and helpful to the family. She said that when her partner had to leave Amber House, the Key Worker and other staff offered all of the family good support

What did you think about the facilities in the house?

Joanne said the facilities were fine.

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What did you think about the community-based parent and baby groups?

Joanne said they were good and she was glad Charlie was at an age where he could join in at the groups.

If you can think of any improvements/suggestions to make to the environment you lived in, what are they?

Joanne said she couldn't think of any.

What did you learn whilst in placement?

Joanne said she learned more about domestic abuse due to the Gateway Course. She said she didn't doubt her parenting because she had learned a lot at the foster home prior to coming to Amber. Joanne said she managed to establish Charlie's night time routine after his foster placement stay had come to an end, and the family arrived at Amber House.

What do you think there should have been more/less of? E.g. domestic chores, outings etc.

Joanne couldn't think of anything to suggest.

Did you find the in-house groups useful? E.g. Craft Club/Cookery sessions.

Joanne said she did, especially the craft group. She was able to do her craft book about her and Charlie's time at Amber House.

Do you think in-house disputes (if any) were handled well?

Joanne said she thought the situation leading to her partner going was handled very well. She said there were no other disputes during her stay at Amber Family.

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Do you feel any Restorative Practice meetings worked?

Joanne said she didn't need to attend any Restorative meetings.

Did you feel the benefit of having an allocated health visitor?

Joanne said her health visitor was nice, she was always available to offer advice if it was needed.

Did you find the local GP helpful/friendly?

Joanne said the GP surgery was OK.

Did you get a chance to visit the setting before you started placement?

Joanne said she didn't, she said she wasn't bothered about visiting before placement began even if the choice was open to her.

What could we do better as a service?

Joanne could not think of any improvements to suggest to Amber Family.

Would you recommend Amber to someone who is in a similar situation that you were in?

Joanne said she wouldn't hesitate to recommend Amber Family to someone in need of a placement.

Do you feel you were encouraged to make decisions yourself?

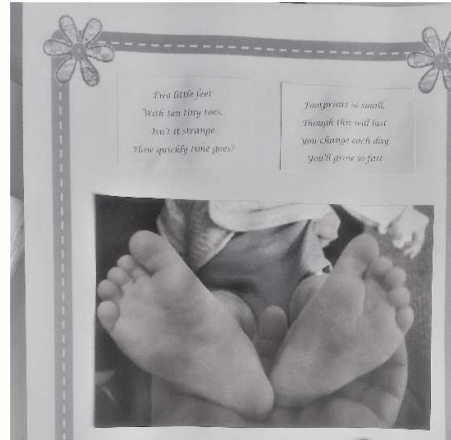
Joanne said she was encouraged to make her own decisions. She readily took advice if she needed it.

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MEMORIES



CHARLIE EXPLORING SAND



CRAFT CLUB – CHARLIE'S FEET



PLAYING AT THE BEACH

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